

## Year end closedown service and group training

**Our year end closedown service** have some June dates still available. Places are offered on a first come first served basis. If you would like to book one, please complete this [form](#).

**Group training sessions are available for booking** - Please [see here](#) for a list of available dates and times. The sessions are in a small group setting of no more than 4 per session, providing a perfect way in which to learn, along with the benefit of being able to help with more specific queries. These are on a first come first served basis and offer great value for money. Please [email us](#) if you have any questions.

**We have compiled some guidance slides to assist you with your year end preparation - please see below for the following:**

Alpha - I & E

Omega - with ledgers

Alpha - R & P

Omega w/out ledgers

## Win a £50 Amazon voucher

We are running a Super Spring (optimistically) customer competition! We would love to see where you are all based - [email us](#) any great local pics from your town, city, window, or garden! We will be sharing them on our LinkedIn page - [which you can follow here](#), and any entries we receive will be entered into a prize draw to win a **£50 Amazon voucher!** The deadline for entries is **30th April**.



## Meet the Team - Welcome Kamil!



"Originally from Poland, I have been living in the United Kingdom for 16 years, studied BA Tourism Management & graduated in 2016 at the Solent Southampton University. I have had previous roles in Administration and Sales and was pleased to join the

Rialtas team in January 2023 as an **Accounts & Administration Officer**. Outside of Rialtas I like to go for walks my two dogs, playing football, being active and love food. I am an Arsenal F.C fan, generally interested in sports such as martial arts, volleyball, ski jumping and football of course. Fun fact about me: I met my wife in the pub in the UK, even though we are came from the same city in Poland and went to the same school!"

## Changes to allotment module

If you are updating your version (from a version prior to 1.0.12), you will need to be ready to enter some information. For the prices currently in use, the new version will need to know what date period do those prices relate to. The first time the Allotments module is accessed after the upgrade it will ask for this information, and you will need to provide it before proceeding. Watch the video below in the customer portal which will explain it all.

[Watch video](#)

## From the support team...

We updated our bank details with effect from 1st December 2022 - from Cater Allen to HSBC. A reminder to update your records accordingly with the following details: **Business Currency Account:** Rialtas Business Solutions Ltd. **Branch Sort Code:** 40-38-04 **Account Number:** 25252903 **Address:** 26 Broad Street, Reading, Berkshire, RG1 2BU

Where possible we ask if you can email us rather than call at this very busy time. If you need to contact sales, it is [sales@rialtas.co.uk](mailto:sales@rialtas.co.uk) or for accounts queries/year end queries, email [customer.accounts@rialtas.co.uk](mailto:customer.accounts@rialtas.co.uk).

**ON THE PHONE?** Please **don't forget** to leave us a contact number so we can call you back and let us know when is the best time to reach you.

**DATA QUERIES?** Don't forget to email us a back up so we can investigate the issue faster. You can raise support tickets with us in the [support portal](#).



LinkedIn